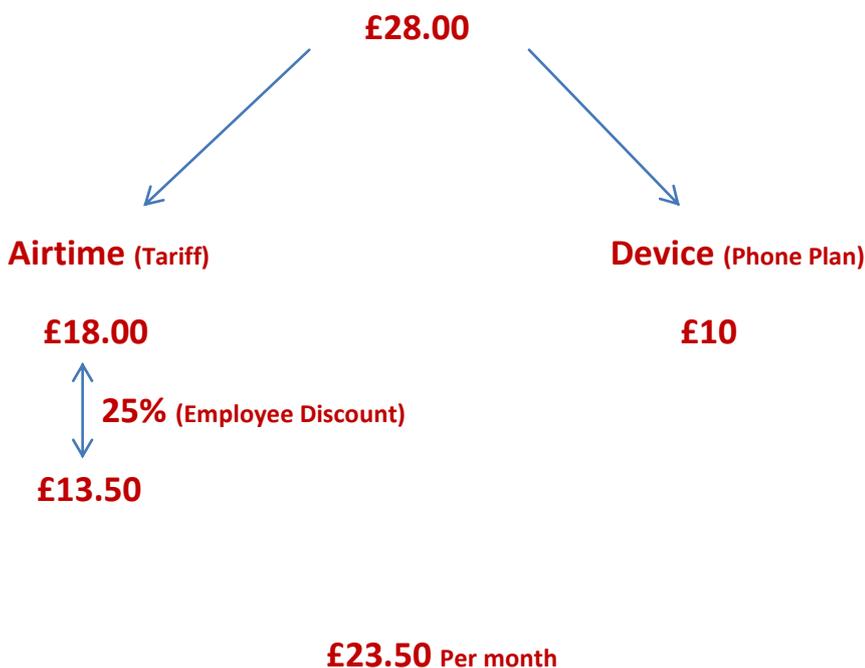


O2 Refresh with Employee Discount (upto 25% Discount)



There are many benefits with O2 Refresh, each month you will have 2 direct debits coming out on the same date and equal to the same bottom line figure.

O2 now splits the cost each month and shows you exactly what you are paying for, there will be 1 direct debit for the airtime and 1 for the device plan.

Please keep in mind the discount takes effect from the second bill as we offer you a 14 day peace of mind (cooling off period) so the first bill will always be higher, once the discount takes effect it will stay on the account for the remaining 23 months or until you decide to upgrade again.

- FULL 24 MONTHS:** If you are happy with the phone & the Airtime plan for the full 24 months then automatically the device plan will drop off by itself and at that stage there will only be 1 direct debit for you to pay for the Airtime only. The Airtime then becomes a rolling sim and you can let it roll for however long you wish or you can upgrade to a new phone plan after the 24 months and at that stage you can recycle your old phone or sell it off and get some money back for it and restart a whole new agreement.
- EARLY UPGRADE:** If you want to upgrade early for whatever the reason or just treat yourself to a new phone anytime within your 24 months agreement, O2 now allows you to buy yourself out at a discounted rate, instead of paying the combined airtime & the device plan back to O2 you just pay off the remaining balance on the device plan only and choose a new phone this will restart a whole new agreement.
- FLEXIBILITY:** If you decide you just want to keep your cost low or not be tied up in a long term agreement you can now pay off the remaining balance of the device in 1 lump sum or make additional payments every other month and pay the device plan off early by calling customer services. Once the device is paid off at any time within the 24 months you will no longer be tied into the agreement and the Airtime will automatically become a rolling sim until you decide to upgrade to a new phone, even though you took it out as a 24 months plan originally.